



Pennsylvania Emissions Analyzer

ALL INCLUSIVE SERVICE AGREEMENT

Station ID:		Station Name:	
Contact Name:		Address:	
Phone No:		Email Address:	
Sales Code:			

Please fill in the blanks and sign-up on the next page. Return agreement with payment. Agreement cannot be implemented without payment and your signature. This agreement can be emailed to accounts@banalogic.com or fax to: 866.247.1185

To Contact our Customer Care team:

Call: 1.866.853.6320

SMS: 717.423.8450

Thru Inspection Analyzer: Technician Menu, Get Help, Send Support Request

Term of Agreement: This Service Agreement between BanaLogic and the customer shall have an effective date as stated on the face hereof and continue for an initial term of one (1) year, except as otherwise provided herein. Thereafter, this Service Agreement shall continue in effect subject to termination by either party, upon 30 days written notice. For Monthly payments there is a 7-day waiting period before the warranty becomes effective and a minimum 12-month commitment.

Pricing: Failure to make payment within terms may result in suspension of services under this Service Agreement or any other agreement with BanaLogic. This Service Agreement can also be purchased after the expiration of either the original manufacture warranty or a previous Service Agreement provided that a BanaLogic representative inspects and certifies that the equipment meets factory specifications (current parts and labor rates will apply) to this inspection.

Services: BanaLogic provides a combination on express delivery and on-site service as determined by our customer care team. The goal is to get the customer up and running in the shortest possible time. If it is determined shipping will be used, calls received before 3:00pm will ship the same day using next day service. Hardware items which are replaced by shipments, the customer shall return the defective item in the same box with the shipping tag provided by BanaLogic within 5 business days. The customer shall return the package at a local authorized FEDEX drop location. Failure to return defective equipment will result in suspension of service until the defective equipment is returned.

This service agreement covers the following components if purchased from BanaLogic: OBD/Barcode scanner, Analyzer PC, kiosk cabinet, monitor, printer, gas cap tester, gas cap tester calibration standards and gas cap adapters.

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These components are not covered in the Service Agreement: paper, printer image drum, toner cartridges, network cabling, additional software, non mandated, add-on, optional printer or other hardware enhancements, added to the State product specifications that is not manufactured by or installed by BanaLogic and could cause conflict with the operational software.

BanaLogic will have no obligation to provide service under this Service Agreement if the Customer is not in compliance with all obligations under this Service Agreement. If the request for service arises as a result of: an unauthorized repair, modification or tamper to the equipment by someone other than a BanaLogic qualified representative, the result of an accident, a catastrophe, use or storage of the system in conditions outside it's recommended ambient conditions, fault or negligence of the user, employees, representative(s) or deterioration due to adverse environmental conditions and /or system malfunction due to capacity or quality of power source.

Limitation of Liability: The liability of BanaLogic hereunder shall be limited to restoring the equipment to good working order provided that BanaLogic shall not be liable for failure to restore the equipment to good working order when such failure is due to causes beyond its reasonable control. Including, but not limited to acts of God, strikes, floods, riots, delays in transportation and inability due to causes beyond its reasonable control to obtain necessary labor or materials or spare parts. The price allocable in this Service Agreement, for any parts or service, alleged to be the cause of any loss or damage to customer, shall be the ceiling limit on BanaLogic's liability, whether founded in agreement on tort (including negligence) arising out of, or resulting from (i) this Service Agreement, or the performance, or breach thereof, (ii) the design, manufacture, delivery, sale, repair, replacement, or (iii) the use of any equipment for the furnishing of such service. In no event, shall BanaLogic, have any liability for any incidental or consequential damages.

General: No modifications of this Service Agreement shall be binding unless in writing, signed by both parties hereto. This Service Agreement is a complete and exclusive statement of all terms and conditions between the parties concerning equipment maintenance to be furnished by BanaLogic to the Customer and it supersedes and replaces any previous agreement concerning equipment maintenance between BanaLogic and the Customer. This Service Agreement shall not be varied, supplemented, qualified, or interpreted by prior course of dealings, written or oral, or by any trade usage. This Service Agreement is not transferable or assignable under any circumstances.

		Agreement Effective Date:		
Price: \$	<input type="checkbox"/> \$79.50 / Month** <input type="checkbox"/> \$954 / Year (includes PA Sales Tax)			
Customer Signature:		Date:		
BanaLogic Signature:		Date:		
Payment Method:	<input type="checkbox"/> Paid E-Store	<input type="checkbox"/> Credit Card	<input type="checkbox"/> ACH (separate form)	
For CC Payment: Choose One:	<input type="checkbox"/> Mastercard	<input type="checkbox"/> VISA	<input type="checkbox"/> Discover	<input type="checkbox"/> Amex
CC # Number:		CVV:		Expires: /
<input type="checkbox"/> Executed Copy Requested		Email Copy to:		

** 7-day waiting period before warranty becomes effective, 12-month commitment



AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH)

For Billing Purposes

Name of Business:	Station ID(s):
Business Address:	AP Contact Name:
City:	AP Contact Title:
State:	AP Email Address:
Zip:	AP Phone:

I, _____ authorize BanaLogic to charge my bank account starting on _____ and on this day of each month following for the amount of _____

My bank account information is as follows:

Bank Name: _____

Bank ABA Routing Number: _____

Bank Account Type: _____

Bank Account Number: _____

This payment authorization is valid and remains in affect unless I, _____ notify BanaLogic of its cancellation by sending written 30 days' notice, provided there are no outstanding payments due to BanaLogic and the minimum of 1-year term has expired. An additional \$5 fee will apply to any ACH transactions returned by the bank.

Return signed copy to accounts@banalogic.com or Fax: 1.866.247.1185